

GXS Managed File Transfer Gateway

Your Cash Management Services Solution

Challenging and Diverse Requirements

As a Financial Services provider that offers global cash management services to your corporate customers, you have sophisticated file transfer requirements. You need to receive, process and transmit very large files containing highly sensitive financial data with high security for global EFT, while adhering to government regulations and meeting stringent bank cut-off deadlines. To meet these goals, you need interoperability with your customers' environments, which not only vary from country to country, but have disparate sets of business processes, systems, data sources and legal considerations. In addition, you want to be certain that your corporate customers are quickly and efficiently implemented and have easy access to fast, effective support around the clock.

The GXS Managed File Transfer Gateway provides you the capability to meet these challenging and diverse requirements.

Your corporate customers use the gateway to send payment transactions to:

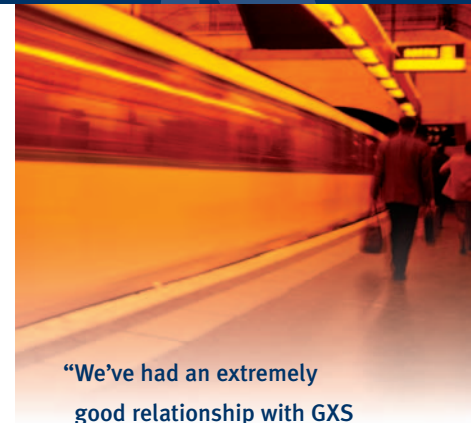
- Employees, such as payroll, bonuses, commissions, pensions and expense reimbursements
- Suppliers of direct and indirect materials
- Financial institutions for health benefits and retirement contributions
- Federal, state and local governments, such as child care payments and taxes

You use the gateway to send transactions and reports to your corporate customers including:

- Remittance data about payments received through ACH and lockbox services
- Account statements with accounts balance and details on debits, credits and transfer activity
- Electronic check images converted for streamlined processing
- Exceptions such as returned checks

Cash Management Services with Confidence

The GXS Managed File Transfer Gateway provides a secure, guaranteed, high-availability hosted service that enables you to confidently offer cash management services to your customers—and frees you of the constant concern and risk of configuring, monitoring and managing the electronic transactions between you and your global customers.



“We’ve had an extremely good relationship with GXS and their technology is state of the art. We’re a leader in what we have to offer to customers today because of the partnership we have.”

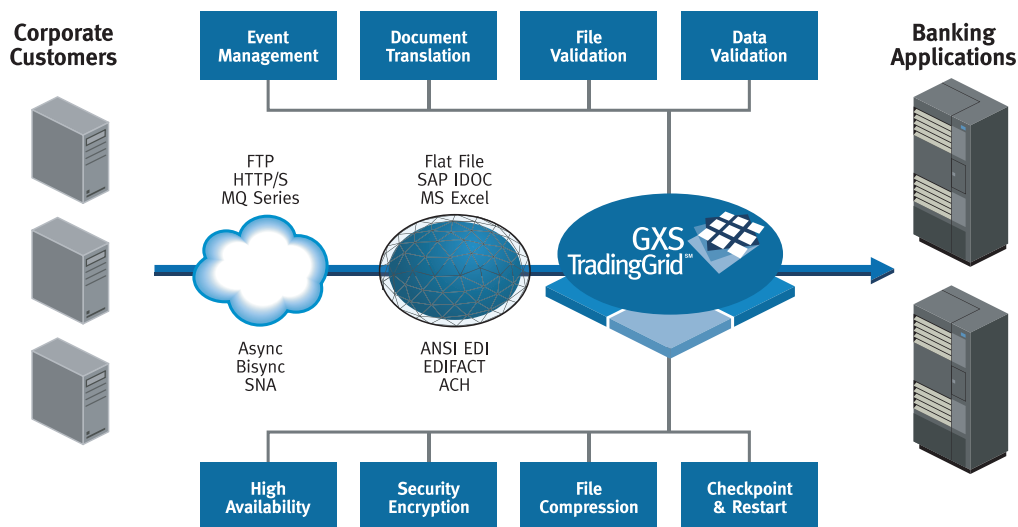
— LEO TIBERIO

DIRECTOR OF AUTOMOTIVE

FINANCING SERVICES

ROYAL BANK OF CANADA (RBC)

GXS Managed File Transfer Services for the Banking Industry



Management of Your Community

- **Solution Set-up, Administration and Testing**— We perform all set-up, administration and testing procedures before migrating your current customers or adding new customers to the production environment. Exception handling, maintenance of production models and troubleshooting are provided. GXS follows strict change management procedures and maintains a version control document repository.
- **Customer Migration, Implementation and Management**— During Program Implementation, we identify and notify your customers, determine appropriate document formats and specifications, and set up and test customer connections. Ongoing Program Management provides transactions and systems monitoring to ensure 24x7 processing; daily error reporting and customer score-carding; and proactive notification to customers of changes to data formats and business rules.
- **24x7 Global Help Desk**— Knowledgeable personnel provide expert support whenever you need it on a 24x7 basis. Technical support is available by phone, email, and Live Chat for questions related to change management, connectivity, performance, billing status and trouble tickets.

THE MOST IMPORTANT BANKS AND SAVINGS INSTITUTIONS ARE GXS CLIENTS:

- 100% of the Fortune 500 banks
- 7 of the top 10 Global 2000 banks

Security, High Availability and Guaranteed Service

- **99.9% Service Availability**— GXS infrastructure and applications are designed to high levels of redundancy and automatic fail-over across geographies to provide 24x7 access to this mission-critical service.
- **Guaranteed Service Levels**— Operational quality benchmarks define appropriate performance expectations for critical aspects of the service, such as system availability and throughput performance, which are insured through Service Level Agreements.

- **Security Services**—User authentication, non-repudiation, site security and ongoing audits ensure the security of your transactions. The GXS Systems Integrity team develops, implements, enforces and monitors compliance with established security standards. Encryption options include SSL, S/MIME, HTTPS, IPSEC and PGP.

High Performance File Processing

- **Document Translation**—Powerful, high-speed data transformation capabilities translate documents from your system format to and from that of your customers, enabling you to meet the tight deadlines for EFT and avoid associated penalties. Furthermore, a robust suite of business rule capabilities can be applied during the transformation process to enrich data according to your specifications.
- **File Validation**—File and transaction integrity are ensured through duplicate checking processes such as control number verification and hash total verification. Duplicate handling (e.g. document rejection, warning notification, or continue processing) can be configured according to your requirements.
- **Efficiency and Integrity**—File compression, checkpoint/restart and automatic session retry capabilities ensure fast and reliable data delivery of very large files and eliminate costly retransmission.

Flexible, Responsive Systems

- **Support for Internet and Legacy Network Communications**—The service mediates the technology and process differences between you and your customers, shielding you from the associated complexity. Communications supported include Internet-based technology such as AS2, Secure FTP, VPN and HTTPS as well as legacy connectivity such as Connect:Direct, Async, Bisync, SNA and MQ Series.
- **All File Types**—You can send and receive files of any document type, including ACH, EDI (ANSI X12, Edifact, Tradacoms), XML, SAP, iDOC, PDF, Image, XLS and proprietary file formats.
- **Web-Based Management Tool and Alerts**—The service provides on-demand access to the status of your transactions as well as the ability to view specific transaction content either online or by downloading to your environment. Furthermore, business-specific rules alert you via email or text message to critical events—such as document arrival or errors—as they occur.

Key Benefits of GXS Solution

- **Cost Savings and On-Demand Capacity**—With Managed File Transfer Gateway Service, you do not need to build your own infrastructure or hire technical staff. You can leverage GXS to access new technology and to scale as your requirements and processes evolve.

GXS IS CERTIFIED AND ACCREDITED BY THE AMERICAN INSTITUTE OF CERTIFIED PUBLIC ACCOUNTANTS

- Statement of Auditing Standards 70 Level 2 and Health Information Portability and Accountability Act

- **Rock-Solid Reliability and Reduced Risk**—You can avoid customer penalties and the effects of human and natural disasters with GXS's proven 24x7, secure, high-availability and high performance service, including a disaster-recovery infrastructure with backup guarantees that your files will be delivered in accordance with your tight deadlines.
- **Control and Visibility**—On-demand transaction visibility is available via Web-Based Management Tools. Automated alerts delivered in real-time via email or text message enable you to neutralize issues before they become crises.
- **Productivity Improvements**—You can leverage the time and cost savings of a hosted service that easily integrates with your and your customers' environments. GXS provides experience, expertise and resources in dealing with the complexity of ever-evolving B2B standards, Internet technologies and government regulations.

GXS has provided solutions to the banking and financial services industry for over 25 years, starting with the launch of the first computerized risk-monitoring system for the global banking industry in 1980. Today GXS is successfully meeting the B2B e-commerce needs of its clients, including 100% of the Fortune 500 banks and savings institutions.

About GXS

GXS is a leading provider of B2B e-commerce solutions that simplify and enhance business process integration and collaboration. Organizations worldwide, including 75 percent of the Fortune 500, leverage GXS' GS1 certified global interoperability and supply chain execution solutions. Active in the global standards arena, GXS offers solutions, powered by the Trading GridSM, that enable customers both large and small, to connect with global partners, synchronize product information and optimize the execution of supply chains.

Headquartered in Gaithersburg, MD., GXS provides sales and support to businesses and their partners worldwide. For more information about GXS visit www.gxs.com.



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